

# INTRODUCING AI Agents

voiceware.ai  
Advanced Integrations

## Never Lose a Call. Let AI Take Care of the Rest.

Your always-on voice agent that delivers fast, human-like service.

Every call matters. But missed calls and long wait times can cost you customers, revenue, and trust.

AI Voice Agents keep your business responsive 24/7. They answer, route, and handle calls using the same phone system you already use.

They sound human, understand natural speech, and act like a trained team member. Routine requests are resolved instantly. Complex ones get passed to your staff with full context. No extra software or setup required.

**All of this happens without extra software, hardware, or complexity.**

### 24/7 Customer Support

No more voicemails. Always available.

### Human-Like Conversations

Natural dialog powered by advanced AI.

### Instant Answers and Actions

Bookings, lookups, ticketing, done fast.

### Reduces Workload on Your Team

Free your team from repetitive calls.

### Seamlessly Integrates

No new tools. Just plug into your current system.

### Smart Handoff

Complex calls go to your staff with full context.

## Experience the future of customer service today.

Talk to your account representative to activate AI Voice Agents and transform the way your business answers calls.



(305) 503-7782



sales@voiceware.ai



voiceware.ai

INTRODUCING

# AI Insights

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## Turn Every Phone Call into Actionable Intelligence

### AI-Driven Call Summaries & Sentiment Insights

Your phone conversations hold valuable insights. With Sentiment Analysis now available on our hosted VoIP platform, your business can understand how callers feel, in real time.

No additional software. No third-party tools. Just smarter service built into your phone system.

### What is Sentiment Analysis?

AI powered Sentiment Analysis instantly

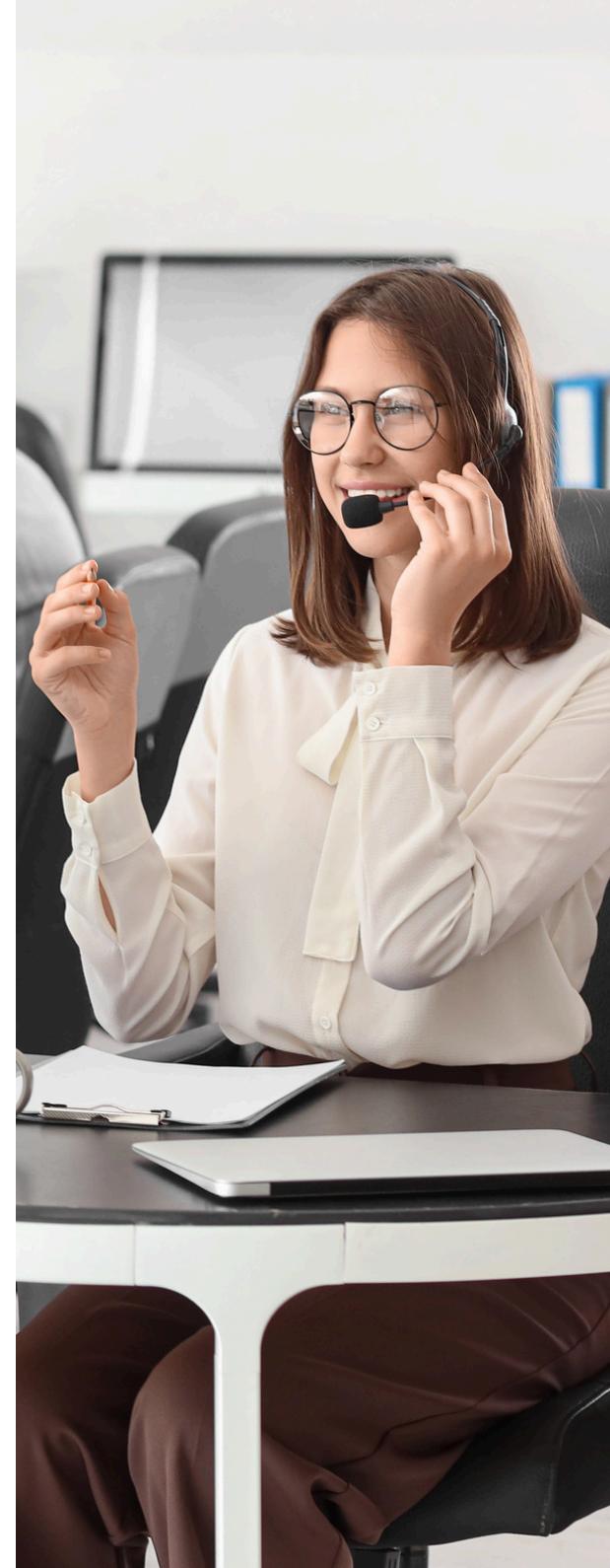
1. **Transcribes** every call into searchable text
2. **Detects** emotion (positive · neutral · negative) across the timeline
3. **Flags** key moments with color-coded tags for quick review

### Why It Matters to Your Business

This feature gives you the insight to:

- **Spot** trends in customer feedback
- **Identify** coaching opportunities for team members
- **Improve** sales and support conversations
- **Enhance** training and performance reviews

Sentiment Analysis evaluates each call for positive, neutral, or negative sentiment, helping your team better understand how conversations impact customer satisfaction.



Interested in learning more?

AI Insights: Instantly read caller sentiment, built into your VoIP.



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